



580-252-5314
279338 E 1780 Rd
Comanche, OK 73529

Warranty Exclusions and Limitations

BIG AIR WAKETOWERS 5-year product warranty covers the following products:

- Towers (excludes neoprene components)
- Racks (excludes neoprene components)
- Mirrors (excludes mirror head)
- Flag Holder (excludes flag poles and flags)
- Speaker cans (excludes speaker components)
- Light bars (excludes light components)
- Biminis (excludes Sunbrella canvas)

1. BIG AIR WAKETOWERS warrants its manufactured products to be free from manufacturing defects under normal use and service. This warranty is extended only to the ORIGINAL PURCHASER. BIG AIR WAKETOWERS voids all written warranty if inflatables are used.

2. BIG AIR WAKETOWERS's obligations under this warranty are limited to repairs or replacement, at BIG AIR WAKETOWERS's option, of products or parts found to be defective, provided that such products were properly installed and used in accordance with instructions. BIG AIR WAKETOWERS reserves the right to make such inspections as may be necessary in order to determine the cause of the defect.

3. BIG AIR WAKETOWERS is not responsible for the cost of removal, return (shipping) and/or reinstallation of products. This warranty does NOT apply to:

1. Damage or loss which occurs during shipment.
2. Damage or loss sustained through any natural or manmade causes beyond the control of BIG AIR WAKETOWERS, including but not limited to wind, fire, earthquake, floods, etc.
3. Finishes are specifically excluded, as their care and use is beyond the control of BIG AIR WAKETOWERS.
4. Damage or loss resulting from sediments or foreign matter contained in environment or water.
5. Damage or loss resulting from negligent or improper installation.
6. Damage or loss resulting from removal, improper repair, modification of the product, or improper maintenance.
7. Damage or loss resulting from road hazards or other acts which are not the fault of Big Air Waketowers or which the product is not specified to tolerate.

4. This warranty gives you specific legal rights. You may have other rights which vary from state to state.

THIS WRITTEN WARRANTY IS THE ONLY WARRANTY MADE BY BIG AIR WAKETOWERS. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO THE PURCHASER. NO DEALER, RETAILER, OR MANUFACTURER IS THE AGENCY FOR BIG AIR WAKETOWERS AND MAY NOT ASSUME FOR BIG AIR WAKETOWERS ANY LIABILITY IN CONNECTION WITH THIS WARRANTY. BIG AIR WAKETOWERS SHALL NOT BE RESPONSIBLE FOR LOSS OF USE OF THE PRODUCT OR FOR OTHER INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES OR EXPENSES INCURRED BY THE PURCHASER OR FOR LABOR OR OTHER COSTS DUE TO INSTALLATION OR REMOVAL OR COSTS OF REPAIRS BY OTHERS, OR FOR ANY OTHER EXPENSE NOT SPECIFICALLY STATED ABOVE. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES, INCLUDING THAT OF MERCHANTABILITY, ARE EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS, SO THE ABOVE LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU.

Third Party Products

Products sold on BIG AIR WAKETOWERS, but not manufactured by us are covered by the warranty of the manufacturer.

How to Obtain Service

To obtain repair service, replacement parts, or an RMA (Return Merchandise Authorization) number under this warranty, you must contact BIG AIR WAKETOWERS via an email request to info@bigairwaketowers.com. RMA numbers are required for all claims. Proof of purchase in the form of a copy of your original receipt must accompany the request unit for the warranty to be valid.